

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE

TIME: 11:00 a.m.

DATE: Monday, February 10, 2025

LOCATION: Riverside County Transportation Commission
March Field Conference Room A
4080 Lemon Street, 3rd Floor
Riverside, CA 92502-2208

VIDEO CONFERENCE SITES:

Palo Verde Valley Transit
415 N. Main Street
Conference Room A
Blythe, CA 92225

SunLine Transit Agency
32505 Harry Oliver Trail
Conference Room
Thousand Palms, CA 92276

🌀 COMMITTEE MEMBERS 🌀

Lisa Castilone, **Chair**, GRID Alternatives, Western and Southwest Riverside County
Gloria J. Sanchez, **Vice Chair**, Menifee Senior Advisory, Southwest Riverside County
John Krick, **Second Vice Chair**, T-Now Member, Northwest Riverside County
George Colangeli, Palo Verde Valley Transit Agency, Palo Verde Valley
Mary Jo Ramirez, Workforce Development Member, Southwest Riverside County
Ivet Woolridge, Independent Living Partnership, Riverside County
Zaida Forester, Corona Lions Club, Northwest Riverside County
Deborah Franklin, Advisory Council on Aging, San Geronio Pass
Christine Franklyn Baggett, Retired Citizen, Coachella Valley
Michael Harrington, Desert Hot Springs Democratic Club, Coachella Valley
Jennifer Nguyen, Riverside Transit Agency, Western Riverside County
Edith Hernandez, SunLine Transit Agency, Coachella Valley

**RIVERSIDE COUNTY TRANSPORTATION COMMISSION
CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE**

www.rctc.org

AGENDA*

**Actions may be taken on any item listed on the agenda*

11:00 a.m.

Monday, February 10, 2025

Riverside County Transportation Commission

March Field Conference Room A

4080 Lemon Street, Third Floor

Riverside, California

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For members of the public wishing to submit comment in connection with the Committee Meeting please email written comments to the Clerk of the Board at lmobley@rctc.org prior to February 9, 2025 at 5:00 p.m. and your comments will be made part of the official record of the proceedings.

In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, www.rctc.org.

In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.

1. CALL TO ORDER

2. ROLL CALL

3. **PUBLIC COMMENTS** – *Under the Brown Act, the Committee should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Committee members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*
4. **ADDITIONS/REVISIONS** *(The Committee may add an item to the agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*
5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee member(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

5A. APPROVAL OF MINUTES – DECEMBER 9, 2024

Page 1

6. MEASURE A SPECIALIZED TRANSIT PRESENTATION

Page 4

Overview

This item is for the Committee to:

- 1) Receive and file presentations from Measure A Specialized Recipients, the Angel View, Inc. and Blindness Support Services.

7. ELECTION OF OFFICERS

Page 25

Overview

This item is for the Committee to:

- 1) Conduct an election of officers for 2025.

8. COMMITTEE MEMBER / STAFF REPORT

Overview

This item provides the opportunity for the Committee members, transit operators, and staff to report on attended and upcoming meetings/conferences and issues related to Committee activities.

9. ADJOURNMENT

The next Citizens and Specialized Transit Advisory Committee meeting is scheduled for April 14, 2025.

AGENDA ITEM 5A

MINUTES

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE

December 9, 2024

Meeting Minutes

1. CALL TO ORDER

The meeting of the Citizens and Specialized Transit Advisory Committee was called to order by Vice Chair Gloria Sanchez at 11:03 a.m. in March Field Conference Room A at the County Administrative Center, 4080 Lemon Street, Third Floor, Riverside, California 92501 and at the video conference sites: Conference Room A, Palo Verde Valley Transit Agency, 414 N. Main Street, Blythe, California 92225; and the Board Room, SunLine Transit Agency, 32505 Harry Oliver Trail, Thousand Palms, California 92276.

2. ROLL CALL

Members Present

George Colangeli*

Deborah Franklin

Michael Harrington**

John Krick

Mary Jo Ramirez

Gloria J Sanchez

Ivet Woolridge***

Jennifer Nguyen, Riverside Transit Agency

Edith Hernandez, Sunline Transit Agency**

*Joined the meeting at Palo Verde Valley Transit

**Joined the meeting at SunLine Transit Agency

***Arrived after the meeting was called to order

Members Absent

Christine Franklyn Baggett

Lisa Castilone

Zaida Forester

3. PUBLIC COMMENTS

Michael Harrington commented on the inconvenience the SunLine bus stops in his neighborhood.

Eric DeHate, Transit Manager, presentation of a certificate of recognition award to former CSTAC member John Chavez.

4. ADDITIONS/REVISIONS

There were no additions or revisions to the agenda.

5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee Member requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

M/S/C (Franklin/Krick) to approve the following Consent Calendar item(s):

5A. APPROVAL OF MINUTES – AUGUST 12, 2024

5B. PROPOSED 2025 MEETING SCHEDULE

This item is for the Committee to:

- 1) Adopt the 2025 Citizens and Specialized Transit Advisory Committee (CSTAC) meeting schedule.

At this time, Ivet Woolridge arrived.

6. PRESENTATION – COMMUTER AND MOTORIST ASSISTANCE AND VANCLUB PROGRAM

Brian Cunanan, Program Manager and Hanan Sawalha, Senior Management Analyst presented a detailed overview of the RCTC commuter and motorist assistance and Vanclub programs.

Mr. Cunanan and Ms. Sawalha discussed the website traffic, how to call 511, the RCTC callbox program, the commuter assistance program and its' incentives, and travel training.

Jennifer Nguyen, RTA, added the RTA is working with LA Metro to connect to the Olympics, World Cup, and other transit destinations. RTA also does travel training when called or when visiting their website.

7. PRESENTATION – WESTERN RIVERSIDE COUNTY REGIONAL CONSERVATION AUTHORITY

Aaron Gabbe, Regional Conservation Director, presented an overview of the functions of the Western Riverside County Regional Conservation Authority. He discussed the concerns surrounding the public accessing the lands, species success, various ways of acquiring the lands, maintenance of protected areas, and connecting habitats for safe crossings/passages.

At this time, George Colangeli left the meeting.

8. COMMITTEE MEMBER/STAFF REPORT

- 8A. Mr. DeHate announced the survey for the Coordinated Plan will be available and open for the month of January. Once open, we will be presenting the Coordinated Plan in January to all of RTA's TNOW chapters, at SunLine in the Coachella Valley and also to stakeholders in the Palo Verde Valley.
- 8B. Vice Chair Sanchez updated the Committee on the Meniffee School System addition of buses to the 2025 school year. She added that with the influx of new homes to the area there is an increase in need for additional buses and public transportation.
- 8C. Jennifer Nguyen, RTA announced weekend service is back due to a hiring boost.
- 8D. Ivet Woolridge, Independent Living Partnership, announced there is steady enrollment in the TRIP program but November/December are always slower.

9. ADJOURNMENT

There being no further business for consideration by the Citizens and Specialized Transit Advisory Committee, the meeting adjourned at 12:42 p.m.

Respectfully submitted,



Lorelle Moe-Luna, Multimodal Services Director

AGENDA ITEM 6

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

DATE:	February 10,2024
TO:	Citizens and Specialized Transit Advisory Committee
FROM:	Monica Morales, Senior Management Analyst
SUBJECT:	Measure A Specialized Transit Presentation

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Receive and file presentations from Measure A Specialized Recipients, the Angel View, Inc. and Blindness Support Services.

BACKGROUND INFORMATION:

The 2009 Measure A Expenditure Plan allocates approximately 11.6 percent of the annual revenues from the 2009 Measure A Western County program to public transit. The public transit allocation is then distributed among five programs, namely: specialized transit services, specialized transit-consolidated transportation service agency operations, commuter rail, intercity bus, and commuter services. The Measure A Specialized Transit Program receives about 1.9 percent of the 2009 Measure A Western County program revenues, or a 16.4 percent share of the 11.6 percent for public transit. The program provides funding to benefit older adults, persons with disabilities, and/or those that are most vulnerable and truly needy in Western County. In Western County, this funding has been distributed through a competitive process to a wide array of non-profit and community organizations that serve these constituencies for specialized transit services for persons with disabilities and older adults.

The goals of the Measure A Specialized Transit Program for western Riverside County are to:

- Support directly operated services that expand or extend existing services, which, if not funded by Measure A funds, would leave an area and/or special population without alternate service options;
- Support existing services that offer an improved level of service coordination with the existing transportation network;
- Expand new services that leverage other revenue sources, can be administered in a cost-effective manner, and will not require long-term support from Measure A funding; and
- Support new and expansion of existing services including transportation for veterans and shuttles including, but not limited to, nutrition and medical services.

Projects that are eligible under the program include operating and capital projects such as senior transportation shuttles, non-emergency medical transportation services, bus pass/voucher programs, mileage reimbursement programs, travel training, vehicle and maintenance equipment, communications and dispatch equipment, and mobility management.

Providing funding to non-profit providers of transit services for persons with disabilities, low income, and senior citizens has long been a priority of the Commission. The voter-approved 1989 and 2009 Measure A Expenditure Plans specify funding allocations for the provision of this type of service provided by transit operators and non-profit agencies.

A Call for Projects is held triennially, and the current Call for Projects was held in spring 2024 for funding for Fiscal Years (FY) 2024/25 – 2026/27. The Commission has awarded about \$10.9 million to 17 agencies for 22 operational and capital projects, as summarized in Attachment 1.

The specialized transit services are promoted countywide with social service agencies and at public offices such as senior centers, libraries, community centers, cities, colleges, and public bus operators. For this cycle, RCTC plans to distribute approximately 12,000 brochures. This includes 6,000 in English and 6,000 in Spanish.

DISCUSSION:

The CSTAC plays an important role in strengthening the public and specialized transit network by offering a platform for specialized transit providers to share information and promote various transportation services. Staff invited Measure A recipients to provide presentations to the CSTAC to highlight their programs and projects and receive any input on how their services can be improved and expanded in the future.

Presentations from the Angel View, Inc. and Blindness Support Services will be given (Attachments 2 and 3). Angel View is new to the Measure A Specialized Transit Program but has been providing services for over 70 years in the Coachella Valley. Awarded in the amount of \$229,967 of operating funds, Angel View anticipates providing 11,834 one-way trips over this cycle. Blindness Support Services has returned to the Measure A Specialized Transit Program due to the program being suspended during Covid. Blindness Support Services is expected to provide 2,000 one-way trips and was awarded \$208,949 in operating funds.

Attachments:

- 1) FY 2024/25 – 2026/27 Measure A Awarded Projects
- 2) Angel View, Inc.
- 3) Blindness Support Services



**RIVERSIDE
COUNTY
TRANSPORTATION
COMMISSION**

**SPECIALIZED
TRANSIT**

FY 2024/25 - FY 2026/27 PROJECT AWARDS

Applicant	Project Type	Project Name	Total 3-Year Project Cost	Total 3-Year Measure A Award	Required Match
1 B&GC Menifee Valley	Operating - Direct Transportation	Ride to Success	\$ 520,500	\$ 343,530	\$ 176,800
2 B&GC Southwest County	Operating - Direct Transportation	Before and After School Specialized Transportation	\$ 778,918	\$ 514,085	\$ 264,833
3 Care A Van	Operating - Direct Transportation	Care-A-Van Transit	\$ 2,312,690	\$ 1,526,377	\$ 773,992
4 City of Norco	Operating - Direct Transportation	Seniors on the Move	\$ 548,233	\$ 361,836	\$ 186,400
5 Forest Folk*	Operating - Direct Transportation	Idyllwild Area Shuttle Service	\$ 299,889	\$ 241,389	\$ 58,500
6 Friends of Moreno Valley	Operating - Direct Transportation	Senior Transportation	\$ 737,809	\$ 400,433	\$ 337,376
7 Operation SafeHouse	Operating - Direct Transportation	Main Street Transitional Living & Permanent Supportive Housing	\$ 229,455	\$ 151,441	\$ 78,014
8 RUHS BH	Operating - Direct Transportation	Transportation Change	\$ 1,941,393	\$ 1,281,497	\$ 660,073
9 RUHS MC	Operating - Direct Transportation	Transportation	\$ 1,855,982	\$ 1,224,948	\$ 631,034
10 Valley Resource Center dba EXCEED	Operating - Direct Transportation	Western Riverside Transportation	\$ 2,828,681	\$ 1,049,681	\$ 1,779,000
11 Angel View	Operating - Mileage Reimbursement	Mileage Reimbursement	\$ 383,278	\$ 229,967	\$ 153,312
12 Independent Living Partnership	Operating - Mileage Reimbursement	Volunteer Escort-Driver Reimbursement Program	\$ 4,583,647	\$ 1,709,979	\$ 2,873,668
13 Voices For Children	Operating - Mileage Reimbursement	Mileage Reimbursement	\$ 1,336,102	\$ 354,595	\$ 981,507
14 Blindness Support Services	Operating - Travel Training Assistance	Travel Training	\$ 316,590	\$ 208,949	\$ 107,641
15 Michelles Place	Operating - Voucher Program	Treatment Travel Assistance Program	\$ 117,090	\$ 77,280	\$ 39,810
16 Independent Living Partnership*	Capital - Equipment	Software Upgrade	\$ 76,762	\$ 76,762	\$ -
17 B&GC Menifee Valley	Capital - Replacement Vehicle	Replacement - Six Passenger Vans	\$ 75,000	\$ 37,500	\$ 37,500
18 Forest Folk*	Capital - Replacement Vehicle	Replacement - One Passenger Van	\$ 100,000	\$ 100,000	\$ -
19 RUHS BH	Capital - Replacement Vehicle	Replacement - One Passenger Van	\$ 55,000	\$ 27,500	\$ 27,500
20 RUHS MC	Capital - Replacement Vehicle	Replacement - One Mini Van	\$ 55,000	\$ 27,500	\$ 27,500
21 Care Connexus**	Operating - Direct Transportation	Specialized Transportation	\$ 976,338	\$ 644,384	\$ 331,954
22 US Vets**	Operating - Direct Transportation	Inland Empire Transportation- Riverside	\$ 506,003	\$ 333,962	\$ 172,041
Grand Total			\$ 20,634,360	\$ 10,923,595	\$ 9,698,455
Operating Total			\$ 18,790,257	\$ 10,654,333	\$ 9,101,960
Capital Total			\$ 361,762	\$ 269,262	\$ 92,500

* Transportation-only organization reduced match was requested and approved
 **Projects awarded in Amendment 1

FY 2024/25 - FY 2026/27 PROJECT REQUESTS NOT AWARDED

Applicant	Project Type	Project Name	Total 3-Year Project Cost	Total 3-Year Measure A Award	Required Match
23 RUHS BH	Capital - Expansion	Expansion - One wheelchair van	\$ 85,000	\$ -	\$ -
			\$ 85,000	\$ -	\$ -

Angel View Children's Outreach Program



RIVERSIDE
COUNTY
TRANSPORTATION
COMMISSION

SPECIALIZED
TRANSIT



Presented to CSTAC 2/10/2025



Outreach Program Intro



- ★ Provides individualized services to Rivco children with disabilities
- ★ Supports families raising them
- ★ All services are **free**; all personnel **bilingual**
- ★ Assists approximately 600 children a year; nearly all are low-income

Free Services Offered to WRC Residents

- Mileage reimbursement for medical trips
- Case management
- Resources, referrals and help accessing services
- IEP advocacy
- Special needs assistance mini-grants
- Activity sponsorships



Need for Measure A Program



- Children with disabilities need to be monitored regularly by physicians
- Frequent trips add up to thousands of miles
- Transportation a huge cost burden to low-income families
- Families often choose between paying rent, buying food or gas
- Angel View reimburses up to 1,250 miles per child at \$0.40/mile for medical travel
- Payments administered by Independent Living Partnership

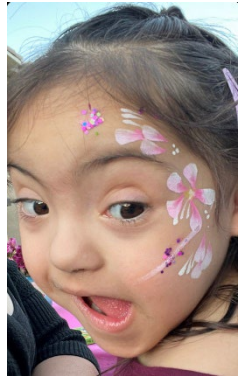
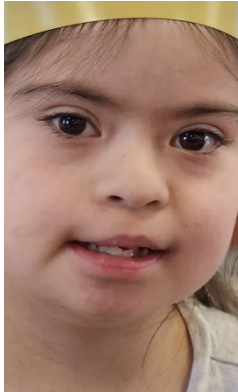
Western RivCo Program

Year 1	Year 2	Year 3
Assist 80 kids with disabilities	Assist 100 kids with disabilities	Assist 115 kids with disabilities
160 low-income family members	200 low-income family members	230 low-income family members
Reimburse 81,936 miles	Reimburse 96,684 miles	Reimburse 111,187 miles



Outcomes July-December:

Assisted 57 kids with disabilities; 114 family members
Reimbursed families for 61,716 miles

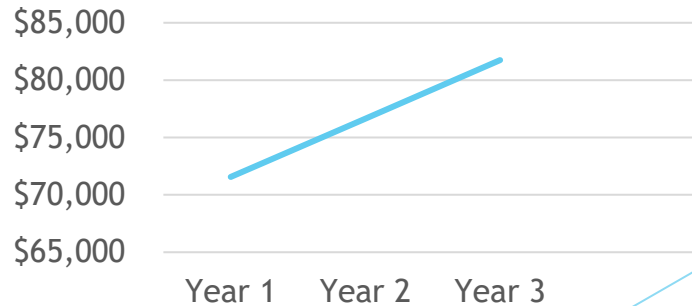


WRC Program Budget

Year 1: \$71,563

Year 2: \$76,660

Year 3: \$81,744



Zachary



Mrs. O, a single mother, came to Angel View seeking services for Zachary, 8 months old, who has multiple disabilities/delays including Fetal Alcohol Syndrome. Due to frequent medical appointments out of the area, she needed assistance.

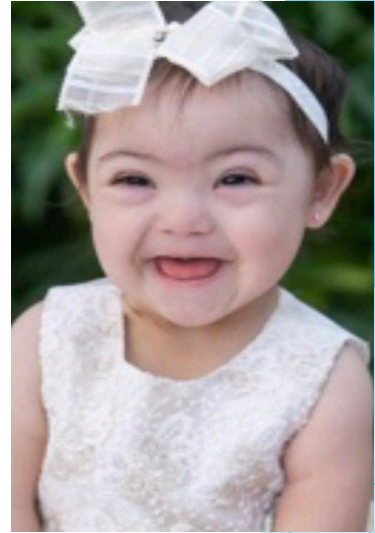
Through Angel View Outreach, the family was granted mileage reimbursement to cover the expense of medical travel. Mrs. O was also provided with resources for support groups including Outreach's IRC parent support group.

Kehlany

Kehlany was born with Down syndrome, cerebral palsy, and other disabilities that resulted from her mother, Jazmin's, pregnancy complications.

Angel View was able to assist with mileage reimbursement, resources, medical supplies and family counseling that helped Kehlany's four siblings better understand the situation. While working with the family, we learned one of Jazmin's other daughters has autism, so she is now an Outreach client as well.

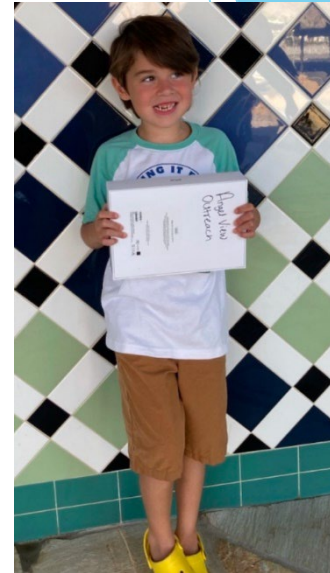
The family is better stabilized and Kehlany's big personality is blossoming.



Matthew

Mrs. M requested help from Angel View for her 9-year-old grandson Matthew. Matthew has autism and a speech language impairment. Initially, his speech therapist referred the family for mileage reimbursement to cover their daily trips, but he also needed a communication device to help aid him at home and during his therapy sessions.

Angel View Outreach was able to provide reimbursement for Matthew's medical travel and a communication device to help him learn and practice different means of communication, aside from traditional language.



Questions?

Please help us spread the word.

Michelle Salgado, Program Director
Angel View Outreach
(760) 329-6471

www.angelview.org
www.rctc.org





**BLINDNESS SUPPORT
SERVICES INC.**

THE ROAD TO INDEPENDENCE

3696 Beatty Dr A,
Riverside, CA 92506
1(951)3419244

www.blindnesssupport.com
Monday – Friday 8:00am – 5:00pm



Our Mission is to promote the independence and self-reliance of low to no vision individuals.

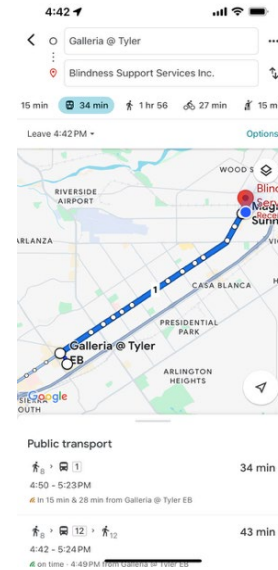
BSS was incorporated in May 1992, to provide innovative approaches towards achieving independence and self reliance for Low and no vision residents of Riverside, San Bernardino, Orange, San Diego and Los Angeles Counties in Southern California.



**SPECIALIZED
TRANSIT**

Services overview

- Older Adults Training
- Assistive Technology Training
- Orientation & Mobility Training
- Children Services
- Braille Instruction
- Independent Living Skills Training
- Travel Training

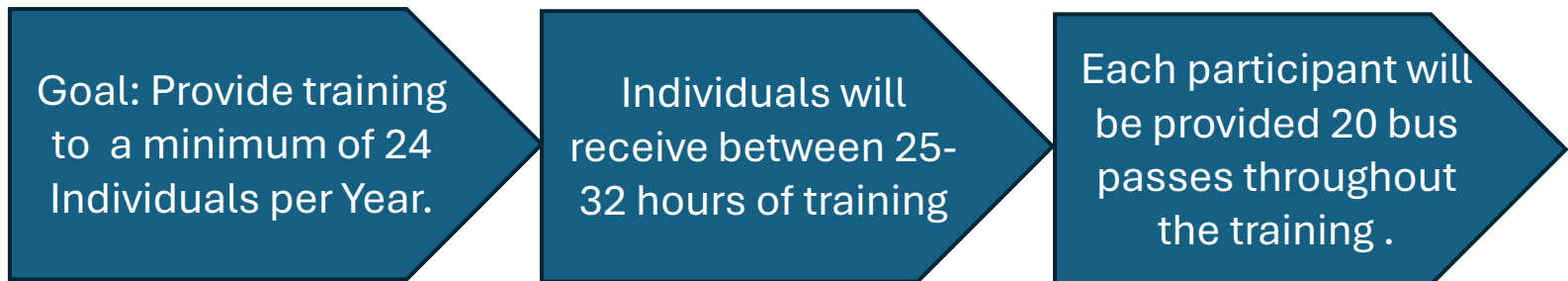


SPECIALIZED
TRANSIT



Training & Program Goals

- The proposed Travel Training Program aligns seamlessly with BSS's mission by directly addressing the transportation-related challenges faced by individuals living with low or no vision. By providing essential skills and knowledge in using public and private transportation services, the program contributes to enhancing the independence and self-reliance of the target population
- Various methods of transport; local bus routes, train & private transportation options.
- Training with accessible technology: watches, GPS, smartphones
- Introduction to multiple apps used for route planning, checking bus schedules and arrival times.



CRITERIA

Reside in Western Riverside County

Have low or no vision, be legally blind, Individuals with disabilities or be 55 years or older

Must possess basic knowledge of Orientation & Mobility (O&M)

Willingness to participate with basic intellectual capacity for instruction

Self-care management and social adjustment skills

Cities within Western Riverside County

- Banning
- Beaumont
- Calimesa
- Canyon Lake
- Corona
- Eastvale
- Hemet
- Jurupa Valley
- Lake Elsinore
- Menifee
- Moreno Valley
- Murrieta
- Norco
- Perris
- Riverside
- San Jacinto
- Temecula
- Wildomar

We estimate to provide travel training services to 10-14 individuals who live outside of Western Riverside County

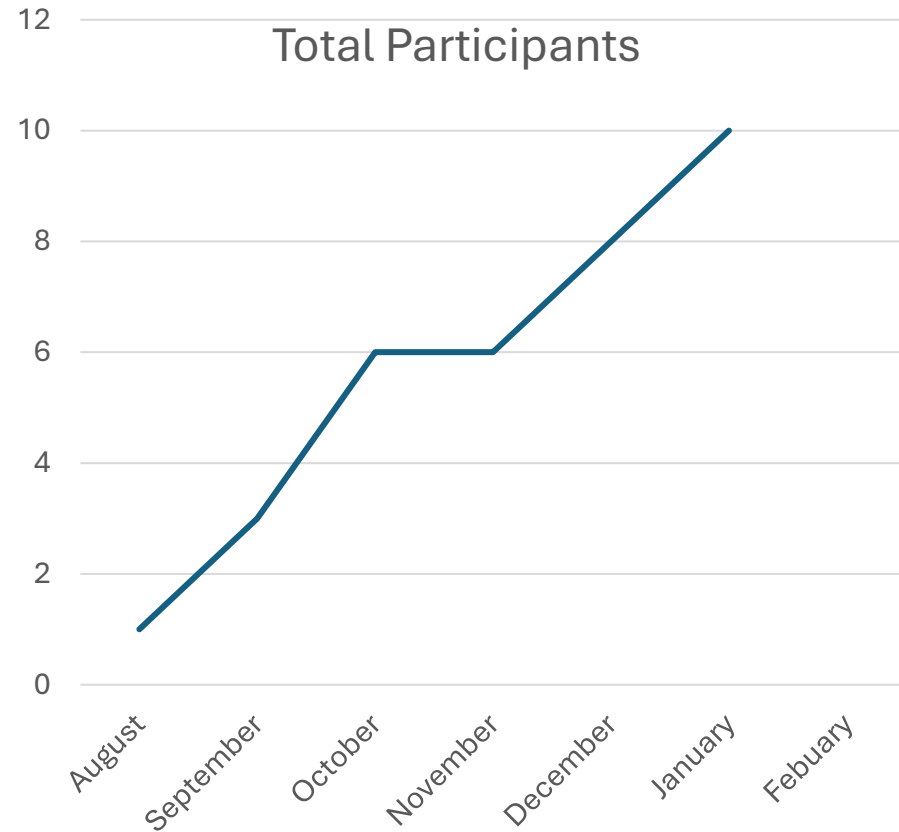
Training & Program Goals

- August : 1 new participant
- September: 2 new participants
- October: 3 new participants
- November: 0 new participants
- December: 2 new participants
- January: 2 new participants.

Seniors: 3/4

Persons with disabilities: 6/20

6 new participants waiting for intake assessments and training

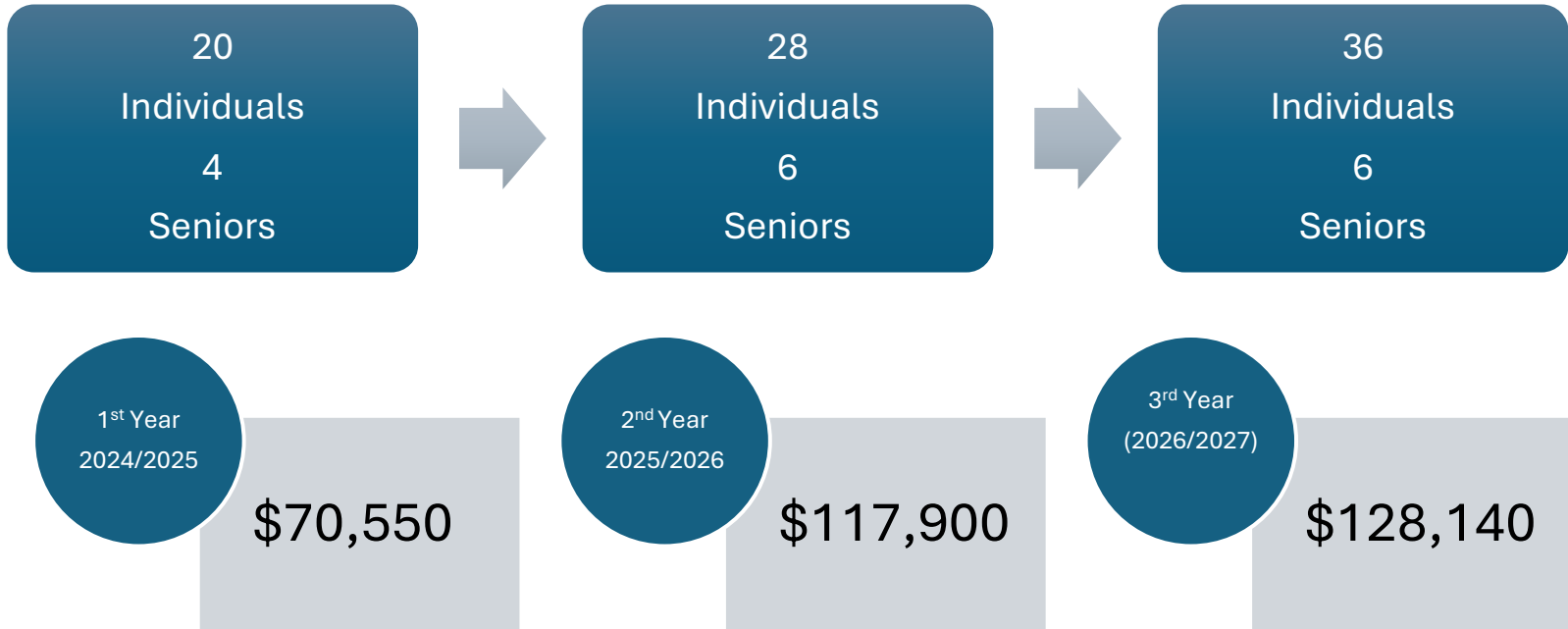


— Total Participants

BLINDNESS SUPPORT SERVICES INC.

THE ROAD TO INDEPENDENCE

Annual Budget



The resources at our disposal, combined with the funding we receive, help bridge the gap in services and training available to this community, enabling them to adapt to the constantly changing and increasingly limited transportation options.

QUESTIONS & COMMENTS



AGENDA ITEM 7

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

DATE:	February 10, 2025
TO:	Citizens and Specialized Transit Advisory Committee
FROM:	Lorelle Moe-Luna, Multimodal Services Director
SUBJECT:	Election of Officers

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Conduct an election of officers for 2025.

BACKGROUND INFORMATION:

According to Sections 5.2 and 5.3 of the CSTAC bylaws, nominees for the positions of Chair, First Vice Chair, and Second Vice Chair shall be submitted and voted on by the Committee during the first meeting of the calendar year. All nominees shall be members of the Committee. The term of all officers shall be for one (1) year or up to two (2) years, upon approval of the Committee.