

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE

TIME: 11:00 a.m.

DATE: Monday, August 12, 2024

LOCATION: Riverside County Transportation Commission
March Field Conference Room A
4080 Lemon Street, 3rd Floor, CA 92502-2208

VIDEO CONFERENCE SITES:

Palo Verde Valley Transit
415 N. Main Street
Conference Room A
Blythe, CA 92225

SunLine Transit Agency
32505 Harry Oliver Trail
Board Room
Thousand Palms, CA 92276

🌀 COMMITTEE MEMBERS 🌀

Lisa Castilone, **Chair**, GRID Alternatives, Western and Southwest Riverside County
Gloria J. Sanchez, **Vice Chair**, Menifee Senior Advisory, Southwest Riverside County
John Krick, **Second Vice Chair**, T-Now Member, Northwest Riverside County
George Colangeli, Palo Verde Valley Transit Agency, Palo Verde Valley
Mary Jo Ramirez, Workforce Development Member, Southwest Riverside County
Ivet Woolridge, Independent Living Partnership, Riverside County
Zaida Forester, Corona Lions Club, Northwest Riverside County
Deborah Franklin, Advisory Council on Aging, San Geronio Pass
Christine Franklyn Baggett, Retired Citizen, Coachella Valley
Michael Harrington, Desert Hot Springs Democratic Club, Coachella Valley
Riverside Transit Agency, Western Riverside County
SunLine Transit Agency, Coachella Valley

**RIVERSIDE COUNTY TRANSPORTATION COMMISSION
CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE**

www.rctc.org

AGENDA*

**Actions may be taken on any item listed on the agenda*

11:00 a.m.

Monday, August 12, 2024

Riverside County Transportation Commission

March Field Conference Room A

4080 Lemon Street, Third Floor

Riverside, California

VIDEO CONFERENCE SITES:

Palo Verde Valley Transit Agency
415 N. Main Street
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32505 Harry Oliver Trail
Board Room
Thousand Palms, CA 92276

For members of the public wishing to submit comment in connection with the Committee Meeting please email written comments to the Clerk of the Board at lmobley@rctc.org prior to August 11, 2024 at 5:00 p.m. and your comments will be made part of the official record of the proceedings.

In compliance with the Brown Act and Government Code Section 54957.5, agenda materials distributed 72 hours prior to the meeting, which are public records relating to open session agenda items, will be available for inspection by members of the public prior to the meeting on the Commission's website, www.rctc.org.

In compliance with the Americans with Disabilities Act, Government Code Section 54954.2, Executive Order N-29-20, and the Federal Transit Administration Title VI, please contact the Clerk of the Board at (951) 787-7141 if special assistance is needed to participate in a Committee meeting, including accessibility and translation services. Assistance is provided free of charge. Notification of at least 48 hours prior to the meeting time will assist staff in assuring reasonable arrangements can be made to provide assistance at the meeting.

1. CALL TO ORDER

2. ROLL CALL

3. **PUBLIC COMMENTS** – *Under the Brown Act, the Committee should not take action on or discuss matters raised during public comment portion of the agenda which are not listed on the agenda. Committee members may refer such matters to staff for factual information or to be placed on the subsequent agenda for consideration. Each individual speaker is limited to speak three (3) continuous minutes or less.*

4. **ADDITIONS/REVISIONS** *(The Committee may add an item to the agenda after making a finding that there is a need to take immediate action on the item and that the item came to the attention of the Committee subsequent to the posting of the agenda. An action adding an item to the agenda requires 2/3 vote of the Committee. If there are less than 2/3 of the Committee members present, adding an item to the agenda requires a unanimous vote. Added items will be placed for discussion at the end of the agenda.)*

5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee member(s) requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

5A. APPROVAL OF MINUTES – JUNE 10, 2024

Page 1

6. PUBLIC HEARING – TRANSIT NEEDS IN RIVERSIDE COUNTY

Page 4

Overview

This item is for the Committee to:

- 1) Conduct a public hearing to receive comments on transit needs in Riverside County (County).

7. MEASURE A SPECIALIZED TRANSIT PRESENTATION

Page 7

Overview

This item is for the Committee to:

- 1) Receive and file presentations from Measure A Specialized Recipients, the Exceed and Forest Folk.

8. PUBLIC TRANSIT – HUMAN SERVICES TRANSPORTATION COORDINATED PLAN UPDATE

Page 37

Overview

This item is for the Committee to:

- 1) Receive and file an update on the Coordinated Public Transit-Human Services Transportation Plan (Coordinated Plan).

9. COMMITTEE MEMBER / STAFF REPORT

Overview

This item provides the opportunity for the Committee members, transit operators, and staff to report on attended and upcoming meetings/conferences and issues related to Committee activities.

10. ADJOURNMENT

The next Citizens and Specialized Transit Advisory Committee meeting is scheduled for December 9, 2024.

AGENDA ITEM 5A

MINUTES

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE

June 10, 2024
Meeting Minutes

1. CALL TO ORDER

The meeting of the Citizens and Specialized Transit Advisory Committee was called to order by Chair Lisa Castilone at 11:10 a.m. in March Field Conference Room A at the County Administrative Center, 4080 Lemon Street, Third Floor, Riverside, California 92501 and at the video conference sites: Conference Room A, Palo Verde Valley Transit Agency, 414 N. Main Street, Blythe, California 92225, and the Board Room, SunLine Transit Agency, 32505 Harry Oliver Trail, Thousand Palms, California 92276.

2. ROLL CALL

Members Present

Lisa Castilone
John Chavez
George Colangeli*
Zaida Forester
Deborah Franklin
John Krick
Mary Jo Ramirez
Gloria J Sanchez
Ivet Woolridge
Riverside Transit Agency
Sunline Transit Agency**

Members Absent

.Christine Franklyn Baggett
.Michael Harrington

*Joined the meeting at Palo Verde Valley Transit

**Joined the meeting at SunLine Transit Agency

3. PUBLIC COMMENTS

There were no requests to speak from the public.

4. ADDITIONS/REVISIONS

There were no additions or revisions to the agenda.

5. **CONSENT CALENDAR** - *All matters on the Consent Calendar will be approved in a single motion unless a Committee Member requests separate action on specific item(s). Items pulled from the Consent Calendar will be placed for discussion at the end of the agenda.*

M/S/C (Sanchez/Woolridge) to approve the following Consent Calendar item(s):

5A. APPROVAL OF MINUTES – APRIL 8, 2024

5B. CITIZENS AND SPECIALIZED TRANSIT ADVISORY COMMITTEE MEMBERSHIP APPOINTMENTS

- 1) Receive and file the appointments of 14 members to the Citizens and Specialized Transit Advisory Committee effective May 8, 2024.

6. FISCAL YEAR 2024/25 SHORT RANGE TRANSIT PLAN UPDATES

Eric DeHate, Transit Manager, presented a receive and file item on the Fiscal Years (FY) 2024/25 – FY 2026/27 Draft Short Range Transit Plans (SRTPs) for the cities of Banning, Beaumont, Corona, and Riverside; Palo Verde Valley Transit Agency (PVVTA), Riverside Transit Agency (RTA); SunLine Transit Agency (SunLine) and the FY 2024/25 – 2028/29 SRTP for the Commission’s Rail and Vanpool Programs.

Jennifer Nguyen, RTA, discussed the process of adding additional/new transportation options to areas with new business or residential growth.

7. MEASURE A SPECIALIZED TRANSIT AWARD RECOMMENDATIONS FOR FISCAL YEARS 2024/25 – 2026/27

Monica Morales, Senior Management Analyst, presented a receive and file item on the details of the Measure A Specialized Transit award recommendations for FYs 2024/25 – 2026/27. She also explained the application and outreach process.

Mr. DeHate added they will request the application window remain open since there is still funding available.

8. COMMITTEE MEMBER/STAFF REPORT

8A. Chair Castilone requested staff present reports regarding the MSHCP, FSP, and an update on last years CSTAC public hearing comments.

8B. Lorelle Moe-Luna, Multimodal Services Director, announced:

- The June Commission meeting is Wednesday, June 12. A couple of the big items to be approved by the Commission are the RCTC budget and the SRTPs;
- In July, the Commission will hear an update on the Traffic Relief Plan; and
- The August CSTAC meeting will hold the annual unmet transit needs public hearing.

8C. Jennifer Nguyen, RTA, announced:

- Free Fare Fridays is ending at the end of June;
- 25 cent rides program started June 1 and lasts all summer;
- Thursday, June 20 is *Dump the Pump* day – everyone rides free;
- Free fares for youths program is starting July 1;

- RTA will not be providing services on Juneteenth; and
- [RiversideTransit.com/promos](https://www.riversidetransit.com/promos) is our new site where all flyers and promotions are easily accessible.

9. ADJOURNMENT

There being no further business for consideration by the Citizens and Specialized Transit Advisory Committee, the meeting adjourned at 11:56 p.m.

Respectfully submitted,

A handwritten signature in blue ink that reads "Lorelle Moe-Luna". The signature is fluid and cursive, with a horizontal line at the end.

Lorelle Moe-Luna, Multimodal Services Director

AGENDA ITEM 6

PUBLIC HEARING

RIVERSIDE COUNTY TRANSPORTATION COMMISSION	
DATE:	August 12, 2024
TO:	Citizens and Specialized Transit Advisory Committee
FROM:	Sandra Salgado, Management Analyst Eric DeHate, Transit Manager
SUBJECT:	Public Hearing – Transit Needs in Riverside County

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Conduct a public hearing to receive comments on transit needs in Riverside County (County).

BACKGROUND INFORMATION:

The California State Transportation Development Act (TDA) requires that transportation planning agencies ensure the establishment of a citizens’ participation process for each county. This process includes an element in which the California Public Utilities Code (PUC) Section 99238.5 states, *“The transportation planning agency shall ensure the establishment and implementation of a citizen participation process appropriate for each county. The process shall include a provision for at least one public hearing in the jurisdiction represented by the social services transportation advisory council.”*

The purpose of the public hearing is to garner public participation and solicit input from transit dependent and transit disadvantaged persons, including the elderly, disabled and persons of limited means. The CSTAC fulfills the citizens advisory council and the social services transportation advisory council TDA requirements. It consists of up to 13 members of the public and two Consolidated Transportation Service Agency members from Riverside Transit Agency and SunLine Transit Agency. The committee assists the Commission in fulfilling TDA regulations by promoting transportation service improvements and enhancements that support the mobility of older adults, persons with disabilities, and persons of limited means. It also establishes an effective communication exchange among the County’s public transit operators, local specialized transit providers, and representatives from diverse transit dependent populations regarding matters of mutual concern.

The public hearing was advertised by transit operators, specialized transit providers, and other stakeholders on buses, facilities, and social media (Attachment 1). Staff also published a 30-day hearing notice in English and Spanish in the major newspapers throughout the County including *The Press-Enterprise, The Desert Sun, and The Palo Verde Times*. The following methods were made available to the public to submit comments via oral or written testimony:

- 1) Email at publictransit@rctc.org
- 2) Postal Mail to:
Riverside County Transportation Commission
Attn: Transit Needs Public Hearing Comments
P. O. Box 12008, Riverside, CA 92502-2208
- 3) Via the website at www.rctc.org/TransitNeeds
- 4) By phone at (951) 787-7141
- 5) In-person on Monday, August 12, 2024, at 11:00am at the Citizens and Specialized Transit Advisory Committee meeting

As of the writing of this report, 12 written public comments have been received through the alternative methods noted above. CSTAC members will receive a copy of all of the public comments submitted at the meeting.

Staff recommends the CSTAC hold a public hearing at today's meeting to receive public comments. Staff will continue to work with transit operators to address the public comments received and support service improvements that will meet those needs.

Attachment: Public Notice Flyer for Public Transit Operators

JOIN US!

**Monday, August 12, 2024
11:00 A.M.**

RCTC is holding a public hearing to gather input on transit needs within Riverside County. RCTC and transit operators will use information provided by the public for future transit improvements.

IN PERSON AT 3 LOCATIONS:

RCTC
March Field Conf. Room A
4080 Lemon Street,
3rd Floor, CA 92502-2208

SunLine Transit Agency
Board Room
32505 Harry Oliver Trail
Thousand Palms, CA 92776

**Palo Verde Valley
Transit Agency**
415 N. Main Street, Room A
Blythe, CA 92225



¡ACOMPÁÑENOS!

**Lunes, 12 de agosto de 2024
11:00 A.M.**

RCTC está organizando una audiencia pública para coleccionar opiniones sobre las necesidades de transporte en el condado de Riverside. RCTC y los operadores de tránsito utilizarán la información recopilada del público para futuras mejoras de tránsito.

EN PERSONA EN TRES LUGARES:

RCTC
March Field Conf. Room A
4080 Lemon Street,
3rd Floor, CA 92502-2208

SunLine Transit Agency
Board Room
32505 Harry Oliver Trail
Thousand Palms, CA 92776

**Palo Verde Valley
Transit Agency**
415 N. Main Street, Room A
Blythe, CA 92225

HOW TO SUBMIT A COMMENT:

EMAIL
Email comments to publictransit@rctc.org with *Transit Needs Public Hearing Comments* in the subject line.

MAIL
Your comments to:
RCTC
Attn: Transit Needs
Public Hearing
PO Box 12008
Riverside, CA 92502-2208

Fill out the **ONLINE FORM** at rctc.org/TransitNeeds



CALL (951) 787-7141

¿CÓMO ENVIAR UN COMENTARIO?

En persona en tres lugares

Por correo electrónico a info@rctc.org.
Escriba en la línea de asunto "Comentarios para la Audiencia Pública Sobre Necesidades de Transporte"

Por correo a RCTC
Attn: Transit Needs
Public Hearing
PO Box 12008
Riverside, CA 92502-2208

Complete el formulario en línea en rctc.org/TransitNeeds



Llamar al (951) 787-7141

AGENDA ITEM 7

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

DATE:	August 12, 2024
TO:	Citizens and Specialized Transit Advisory Committee
FROM:	Monica Morales, Senior Management Analyst
SUBJECT:	Measure A Specialized Transit Presentation

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Receive and file presentations from Measure A Specialized Recipients, the Exceed and Forest Folk.

BACKGROUND INFORMATION:

The 2009 Measure A Expenditure Plan allocates approximately 11.6 percent of the annual revenues from the 2009 Measure A Western County program to public transit. The public transit allocation is then distributed among five programs, namely: specialized transit services, specialized transit-consolidated transportation service agency operations, commuter rail, intercity bus, and commuter services. The Measure A Specialized Transit Program receives about 1.9 percent of the 2009 Measure A Western County program revenues, or a 16.4 percent share of the 11.6 percent for public transit. The program provides funding to benefit older adults, persons with disabilities, and/or those that are most vulnerable and truly needy in Western County. In Western County, this funding has been distributed through a competitive process to a wide array of non-profit and community organizations that serve these constituencies for specialized transit services for persons with disabilities and older adults.

The goals of the Measure A Specialized Transit Program for western Riverside County are to:

- Support directly operated services that expand or extend existing services, which, if not funded by Measure A funds, would leave an area and/or special population without alternate service options;
- Support existing services that offer an improved level of service coordination with the existing transportation network;
- Expand new services that leverage other revenue sources, can be administered in a cost-effective manner, and will not require long-term support from Measure A funding; and
- Support new and expansion of existing services including transportation for veterans and shuttles including, but not limited to, nutrition and medical services.

Projects that are eligible under the program include operating and capital projects such as senior transportation shuttles, non-emergency medical transportation services, bus pass/voucher programs, mileage reimbursement programs, travel training, vehicle and maintenance equipment, communications and dispatch equipment, and mobility management.

Providing funding to non-profit providers of transit services for persons with disabilities, low income, and senior citizens has long been a priority of the Commission. The voter-approved 1989 and 2009 Measure A Expenditure Plans specify funding allocations for the provision of this type of service provided by transit operators and non-profit agencies.

A Call for Projects is held triennially, and the current Call for Projects was held in spring 2024 for funding for Fiscal Years (FY) 2024/25 – 2026/27. The Commission awarded \$9,945,987 to 15 agencies for 20 operational and capital projects, as summarized in Attachment 1.

The specialized transit services are promoted countywide with social service agencies and at public offices such as senior centers, libraries, community centers, cities, colleges, and public bus operators. For this cycle, RCTC plans to distribute approximately 12,000 brochures. This includes 6,000 in English and 6,000 in Spanish.

DISCUSSION:

The CSTAC plays an important role in strengthening the public and specialized transit network by offering a platform for specialized transit providers to share information and promote various transportation services. Staff has invited Measure A recipients to provide presentations to the CSTAC to highlight their programs and projects and receive any input on how their services can be improved and expanded in the future.

Presentations from the EXCEED and Forest Folk will be given (Attachments 2 and 3). EXCEED has been in the Measure A Specialized Transit Program for 6 years. In FY 2023/24, EXCEED supported 32,844 one-way passenger trips with a budget of \$324,625. Forest Folk has been in the Measure A Specialized Transit Program for over 15 years. In FY 2023/24, Forest Folk provided 2,779 one-way passenger trips with a cost of \$98,693.

Attachments:

- 1) FY 2024/25 – 2026/27 Measure A Recipients
- 2) Exceed Presentation
- 3) Forest Folk Presentation



**RIVERSIDE
COUNTY
TRANSPORTATION
COMMISSION**

SPECIALIZED TRANSIT

FY 2024/25 - FY 2026/27 PROJECT RECOMMENDATIONS

Applicant	Project Type	Project Name	Total 3-Year Project Cost	Total 3-Year Measure A Award	Required Match
1 B&GC Menifee Valley	Operating - Direct Transportation	Ride to Success	\$ 520,500	\$ 343,530	\$ 176,800
2 B&GC Southwest County	Operating - Direct Transportation	Before and After School Specialized Transportation	\$ 778,918	\$ 514,085	\$ 264,833
3 Care A Van	Operating - Direct Transportation	Care-A-Van Transit	\$ 2,312,690	\$ 1,526,377	\$ 773,992
4 City of Norco	Operating - Direct Transportation	Seniors on the Move	\$ 548,233	\$ 361,836	\$ 186,400
5 Forest Folk*	Operating - Direct Transportation	Idyllwild Area Shuttle Service	\$ 299,889	\$ 241,389	\$ 58,500
6 Friends of Moreno Valley	Operating - Direct Transportation	Senior Transportation	\$ 737,809	\$ 400,433	\$ 337,376
7 Operation SafeHouse	Operating - Direct Transportation	Main Street Transitional Living & Permanent Supportive Housing	\$ 229,455	\$ 151,441	\$ 78,014
8 RUHS BH	Operating - Direct Transportation	Transportation Change	\$ 1,941,393	\$ 1,281,497	\$ 660,073
9 RUHS MC	Operating - Direct Transportation	Transportation	\$ 1,855,982	\$ 1,224,948	\$ 631,034
10 Valley Resource Center dba EXCEED	Operating - Direct Transportation	Western Riverside Transportation	\$ 2,828,681	\$ 1,049,681	\$ 1,779,000
11 Angel View	Operating - Mileage Reimbursement	Mileage Reimbursement	\$ 383,278	\$ 229,967	\$ 153,312
12 Independent Living Partnership	Operating - Mileage Reimbursement	Volunteer Escort-Driver Reimbursement Program	\$ 4,583,647	\$ 1,709,979	\$ 2,873,668
13 Voices For Children	Operating - Mileage Reimbursement	Mileage Reimbursement	\$ 1,336,102	\$ 354,595	\$ 981,507
14 Blindness Support Services	Operating - Travel Training Assistance	Travel Training	\$ 316,590	\$ 208,949	\$ 107,641
15 Michelles Place	Operating - Voucher Program	Treatment Travel Assistance Program	\$ 117,090	\$ 77,280	\$ 39,810
16 Independent Living Partnership*	Capital - Equipment	Software Upgrade	\$ 76,762	\$ 76,762	\$ -
17 B&GC Menifee Valley	Capital - Replacement Vehicle	Replacement - Six Passenger Vans	\$ 75,000	\$ 37,500	\$ 37,500
18 Forest Folk*	Capital - Replacement Vehicle	Replacement - One Passenger Van	\$ 100,000	\$ 100,000	\$ -
19 RUHS BH	Capital - Replacement Vehicle	Replacement - One Passenger Van	\$ 55,000	\$ 27,500	\$ 27,500
20 RUHS MC	Capital - Replacement Vehicle	Replacement - One Mini Van	\$ 55,000	\$ 27,500	\$ 27,500
Grand Total			\$ 19,152,019	\$ 9,945,249	\$ 9,194,460
Operating Total			\$ 18,790,257	\$ 9,675,987	\$ 9,101,960
Capital Total			\$ 361,762	\$ 269,262	\$ 92,500

FY 2024/25 - FY 2026/27 PROJECT REQUESTS NOT AWARDED

Applicant	Project Type	Project Name	Total 3-Year Project Cost	Total 3-Year Measure A Award	Required Match
21 RUHS BH	Capital - Expansion	Expansion - One wheelchair van	\$ 85,000	\$ -	\$ -
			\$ 85,000	\$ -	\$ -

* Transportation-only organization reduced match was requested and approved



IDYLLWILD SHUTTLE SERVICE

Provided by:
Riverside County Transportation Commission
and
Forest Folk, Inc.



SHUTTLE SERVICE STARTING VEHICLES



CURRENT SHUTTLES



Idyllwild Shuttle Service provides service on and off the “hill” for those in need of a “lift” in one way or another, serving as social contact as well.

The website and Facebook pages provide information for:

- Schedule changes
- Connection information to other transit options in Hemet and desert cities
- Recreational and other community events of interest
- Forest Folk Facebook page and **forestfolk.org** website page

Basic time and locations:

- Monday or Wednesday:
Desert cities or Hemet
8:30 AM – 4:30PM
- Tuesday or Thursday:
Idyllwild
10:00 AM – 4:00 PM
(Service is door to door)
(Approx. 3000 trips per year)





Rules for Shuttle Ridership

Service is **FREE** but can be denied to anyone failing to observe courteous and customary expectations

Mandatory Rules

- Respectful treatment of the driver and other riders
- Maintenance of personal hygiene
- Wearing of shirts and shoes at all times
- Use of seat belts at all times
- Direct questions or comments or report violations of these rules to the manager@idyllwildshuttle.com

Prohibited Actions

- Offensive language directed at the driver or at other riders
- Aggressive verbal or physical behavior toward the driver or toward other riders
- The use of drugs or alcohol; no smoking or vaping of any kind
- Playing loud music
- Throwing objects from the windows



OTHER SERVICES

The Idyllwild Shuttle Service has provided transportation services to the Summer Concerts since the shuttle's beginning in 2015. For the past five years, the concerts have been presented at the Butterfield Amphitheater donated by David Butterfield.



SUMMER CONCERT

Summer Concerts were created
by Ken Dahleen 25 years ago

Program - July 25, 2024

Barbara Streisand Impersonator



IDYLLWILD COMMUNITY CENTER

The Feed America program is held the first Tuesday of each month at Town Hall. The shuttle service operates a second shuttle on that day to pick up and deliver food donations to people who have no means of transportation.



HARVEY HOUSE

The Idyllwild Shuttle Service provided transportation to more than three dozen weddings during the past 18 months alone.





Helpful Resources

Idyllwild Shuttle Service Manager – (951) 288-2002

<https://manager@idyllwildshuttle.com>

Idyllwild Help Center – (951) 659-2110

<https://idyllwildhelpcenter.org/>

Idyllwild California Website – (951) 514-7545

<https://idyllwildcalifornia.com/>

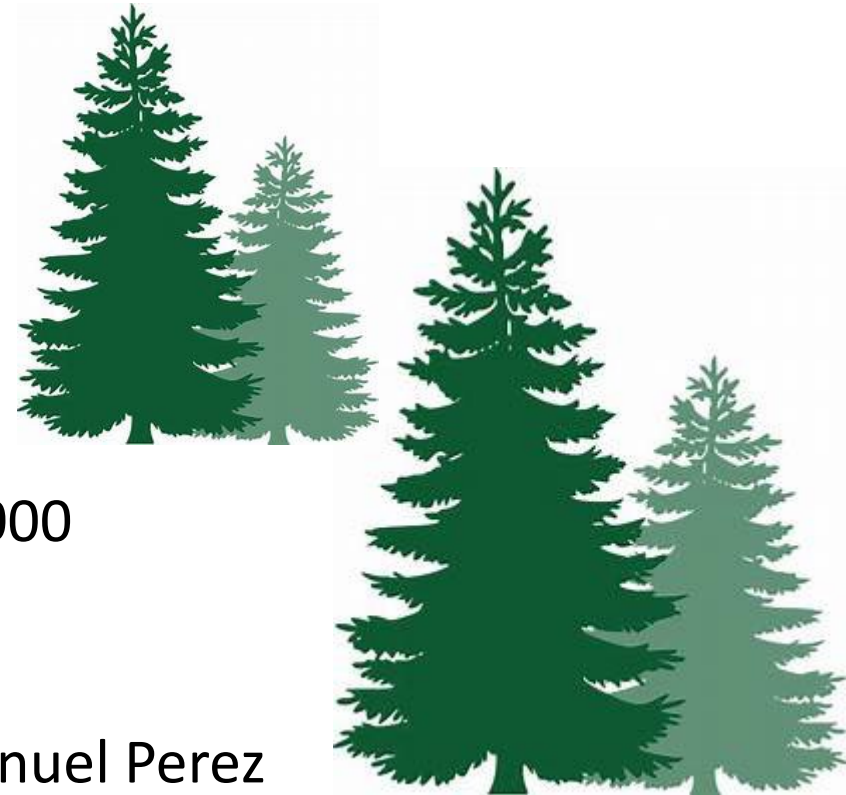
County of Riverside

Department of Public Social Services – (951) 358-3000

In-Home Supportive Services – (888) 960-4477

Adult Protective Services – (800) 491-7123

Fourth District Supervisor – (790) 863-6211 – V. Manuel Perez



Supported Connections to Other Public Transportation Agencies

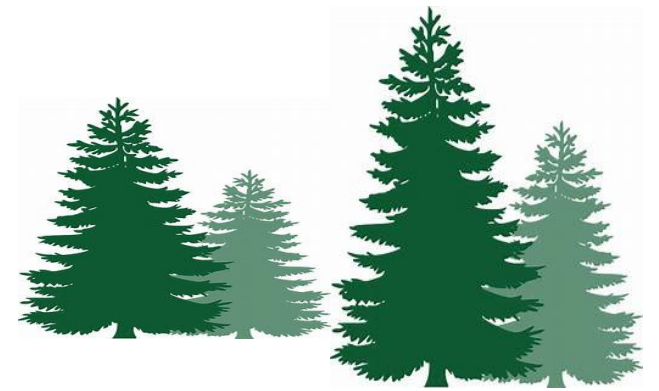
- 10 Commuterlink Trains and Buses
- Amtrak Trains and Buses
- Palm Springs and Ontario International Airports
- Riverside Transit Agency
- LAX FlyAway Bus at LA Union Station
- Metrolink Trains
- NCTD Sprinter Train
- MTS Rapid 235 Bus





ABOUT US

Officers and Directors



- **President:** Angela Colson, BS – Education, David Lipscomb University with studies at Vanderbilt University, Nashville, TN: Mary Kay Cosmetics –Senior Executive Sales Director, (won 10 Pink Cadillacs and the free use of cars over 51-year period)
- **Treasurer:** Reba Coulter, MBA, University of Phoenix; BA-Business Administration- Human Resources Management , University of California at Fullerton, CA
- **Secretary:** Jeff Smith, MA - Education; BA in Applied Physics and BA in Applied Mathematics, University of California at San Diego, CA
- **Chairperson:** Roger Lasken, Ph.D, USC; Prof. of Genomics, J. Craig Venter Institute; Adjunct Prof. of University of California at San Diego, CA
- **Chairperson:** Mary, McLaren Rider, MS – Counselor Education, San Diego State University; BS – Childhood Education , Boston University, Boston, MA; Prof. Emeritus and Distinguished Faculty Award at Grossmont College, El Cajon, CA

RTA and METROLINK



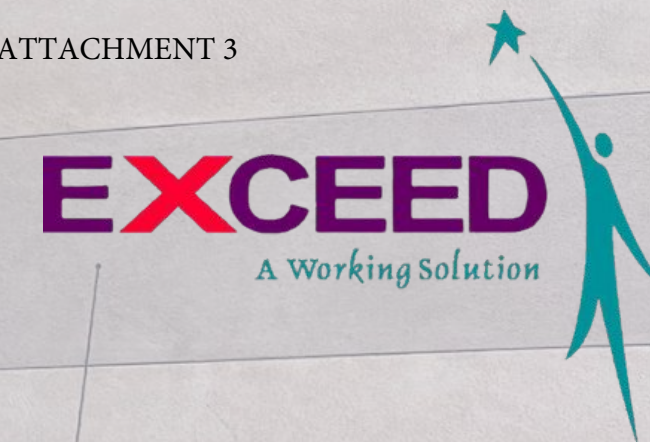






NEW SHUTTLE





Transportation Services

PROVIDING LIFE-CHANGING TRANSPORTATION SERVICES
FOR EXCEPTIONAL INDIVIDUALS SINCE 1992!





WHO IS EXCEED?

PROVIDING QUALITY SERVICES TO ADULTS WITH DISABILITIES SINCE 1981!

MISSION	VALUE
<p>To Provide Service and Advocacy, which creates Choices and Opportunities, for Adults with Disabilities to Reach their Maximum Potential</p>	<p><u>As a non-profit service organization, above all else, we value:</u></p> <ul style="list-style-type: none">• <u>Respect for all people</u>• <u>Creating opportunities and choices</u>• <u>Quality environment</u>• <u>Self-directedness</u><ul style="list-style-type: none">• <u>The future</u>

PROGRAMS



COMMUNITY EMPLOYMENT SERVICES

Provides individualized training and support services to enable individuals to work independently and achieve their fullest participation in the integrated employment settings of their choice.

OPTIONS EXPLORED

A variety of person-centered services designed to assist individuals in becoming successful in the pursuits of their choice

COMMUNITY INTEGRATED SERVICES

Provides community-based, person-centered services and individualized supports to assist program participants in enriching their lives by exploring all the opportunities available to them in their community!

ADULT DEVELOPMENTAL CENTER

Provides person-centered services and individualized supports that provide activities and training in daily living skills

RESIDENTIAL SERVICES

The Casa del Valle residential facility provides long-term housing, care and training to adults with developmental disabilities in a 4,400 square foot, 14 bed facility in San Jacinto, CA.

Transportation At-a-Glance



Transportation services promote independence and enable clients to develop mobility skills, including proper behaviors, time management, safety practices and safe community integration. By providing these types of on-time transportation services, we enable adults with disabilities reach their maximum potential through the various programs offered by EXCEED.

Provides On-time, curb-to-curb, safe and reliable transportation for clients to and from the EXCEED program sites, volunteer sites, appointments, and community access.

Serving Clients in:

- Banning
- Beaumont
- East Riverside
- French Valley
- Hemet
- Homeland
- Idyllwild
- Lakeview
- Menifee
- Moreno Valley
- Murrieta
- Nuevo
- Perris
- Romoland
- San Jacinto
- San Jacinto
- Temecula
- Valle Vista
- Winchester

Transportation At-a-Glance



Individuals that have unique medical conditions, seizure disorders and cognitive disabilities require personalized care. Medically frail clients cannot tolerate extremes in temperature or extended exposure to sunlight while waiting. Clients with seizure disorders may need some level of continuous supervision and someone with training in seizure disorders to accompany/drive them. Developmental disabilities may not allow a rider to recognize their bus stop or be able to articulate their address and/or phone number to a driver, especially to someone they do not know or are not familiar with. Additionally, they may become agitated, fearful, or experience severe anxiety under certain conditions.

Target Population

Year 1 (FY 24/25)	250*	78,600
Year 2 (FY 25/26)	275*	86,460
Year 3 (FY 26/27)	300*	95,100

*Number of Unique
Persons
receiving
Transportation
Services

*Number of
One-Way Trips

Annual Budget

BUDGET SUMMARY	YEAR 1	YEAR 2	YEAR 3
TOTAL PROJECTED BUDGET	\$939,395	\$935,726	\$953,560
Total Match for Project (non-Measure A)	\$593,000	\$593,000	\$593,000
Amount of Measure A Operation Request	\$346,395	\$342,726	\$360,560

The Fleet



The EXCEED Fleet Includes
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Please feel free to reach out to us for inquiries or comments.

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QUESTIONS?

AGENDA ITEM 8

RIVERSIDE COUNTY TRANSPORTATION COMMISSION

DATE:	August 12, 2024
TO:	Citizens and Specialized Transit Advisory Committee
FROM:	Eric DeHate, Transit Manager
SUBJECT:	Public Transit – Human Services Transportation Coordinated Plan Update

STAFF RECOMMENDATION:

This item is for the Committee to:

- 1) Receive and file an update on the Coordinated Public Transit-Human Services Transportation Plan (Coordinated Plan).

BACKGROUND INFORMATION:

The Coordinated Plan documents the mobility needs and gaps of seniors, persons with disabilities, persons of low-income, and veterans living and traveling in Riverside County (County). The Coordinated Plan serves two purposes: fulfills the requirements to receive funding through the Federal Transit Administration (FTA) Section 5310, Enhanced Mobility of Seniors and Individuals with Disabilities Program; and is utilized to identify projects for the Commission’s Measure A Specialized Transit Triennial Call for Projects.

The Commission’s first Coordinated Plan was approved in April 2008 as was required under the federal *Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users* (SAFETEA-LU) to receive funds to enhance mobility options for job access and reverse commutes, and seniors and individuals with disabilities. Since SAFETEA-LU, the requirement for a coordinated planning process was reaffirmed under the federal transportation bill, *Moving Ahead for Progress in the 21st Century* (MAP-21), *Fixing America’s Surface Transportation Act* (FAST Act), and the current *Infrastructure Investment and Jobs Act* (IIJA) passed in 2021.

With the approval of the 2008 Coordinated Plan, the Commission also adopted a strategy for developing and conducting a specialized transit call for projects for western Riverside County. This process was intended to be used to competitively disburse Measure A Specialized Transit funds to qualified non-profit providers and public operators whose projects are consistent with strategies identified in the Coordinated Plan. Since that time, the Commission approved and awarded funds from seven separate call for projects.

DISCUSSION:

FTA Circular 9070.1G requires that the Coordinated Plan be developed and approved through a process that includes participation by seniors, individuals with disabilities, representatives of public, private and nonprofit transportation and human services providers, and other members of the public (e.g., veterans, persons of low-income, etc.).

RCTC is utilizing AMMA Transit Planning (AMMA) to assist in the development of the Coordinated Plan. The development of the Coordinated Plan will be broken out into the following four different phases of work:

- 1) Existing Conditions Assessment
- 2) Stakeholder Engagement
- 3) Developing Recommendations and Strategies
- 4) Draft and Final Coordinated Plan

The first phase requires an assessment of available transportation services and identification of the needs and gaps in the current transportation network and will include a geographic and demographic analysis of the specialized target populations. The second phase will include stakeholder engagement such as interviews, focus groups, surveys, and community meetings with transit riders and public and social service agencies that provide transportation services to better understand the challenges and opportunities they face in accessing or delivering transit services across the county. Recommendations and strategies will then be developed and prioritized to address gaps and needs and opportunities to enhance the capacity of services. The final Coordinated Plan will summarize each phase and be brought to the CSTAC and Commission in late spring 2025 for approval.

The Citizens and Specialized Transit Advisory Committee's (CSTAC's) input and partnership in the Coordinated Plan is needed and encouraged. CSTAC members will be able to participate in agency stakeholder meetings, focus groups, and community surveys. Additionally, we encourage CSTAC members to share with their networks information on potential public meetings and surveys. More information will be provided to the CSTAC members regarding their participation for the Coordinated Plan update between the fall of 2024 through spring of 2025 timeframe.